## Congress of the United States

Washington, DC 20515

December 12, 2025

Hon. Kelly Loeffler Administrator U.S. Small Business Administration 409 3<sup>rd</sup> Street, SW Washington, DC 20416 Mr. Hartley Caldwell Chief Information Officer U.S. Small Business Administration 409 3<sup>rd</sup> Street, SW Washington, DC 20416

## Administrator Loeffler and Mr. Caldwell:

We write with serious concerns regarding the removal of the U.S. Small Business Administration (SBA)'s non-English language webpages from its website. We were made aware that on December 3, 2025, links to the "Information in other languages" webpage from elsewhere on the website were removed that day, and the page itself became "no longer available." Then, on December 4, 2025, links to Spanish language webpages from elsewhere on the website were removed, and the URLs for those pages redirected to their English language equivalents.<sup>2</sup>

The SBA's Spanish language webpages provided information to Spanish speaking entrepreneurs translated from their English language equivalents. They numbered in the dozens, and treated a wide range of important small business and SBA topics, such as how to start and operate a business, secure capital and other critical resources, and prepare for emergencies, as well as how the SBA could help small business owners with each of those activities.<sup>3</sup>

Similarly, the SBA's "Information in other languages" webpage provided information to other entrepreneurs with limited English proficiency (LEP) about the resources and assistance the SBA offers to small business owners, such as counseling through the Resource Partner network, small business loan guarantees and microloans, help navigating the federal government contracting system, and direct disaster loans. This information was offered in Simplified and Traditional Chinese, French, Italian, Japanese, Korean, Portuguese, Tagalog, Thai, and Vietnamese.<sup>4</sup>

Not only do small businesses form the backbone of the American economy, but ownership of a small business is also a key pathway for Americans of all backgrounds to work hard, prosper, and earn a slice of the American Dream. This is why the SBA exists and is responsible for

<sup>&</sup>lt;sup>1</sup> Page no longer available, U.S. SMALL BUS. ADMIN. (Dec. 3, 2025), https://www.sba.gov/about-sba/information-other-languages (last visited Dec. 5, 2025).

<sup>&</sup>lt;sup>2</sup> E.g., Business Guide, U.S. SMALL BUS. ADMIN. (Dec. 4, 2025), https://www.sba.gov/es/guia-de-negocios; U.S. SMALL BUS. ADMIN., Guía de negocios, WAYBACK MACHINE (Jul. 1, 2025), https://web.archive.org/web/20250701020608/https://www.sba.gov/es/guia-de-negocios.

<sup>&</sup>lt;sup>3</sup> U.S. SMALL BUS. ADMIN., *La Agencia Federal de Pequeños Negocios*, WAYBACK MACHINE (Sept. 26, 2025), https://web.archive.org/web/20250926072033/https://www.sba.gov/es.

<sup>&</sup>lt;sup>4</sup> U.S. SMALL BUS. ADMIN., *Information in other languages*, WAYBACK MACHINE (Feb. 21, 2025), https://web.archive.org/web/20251006131947/https://www.sba.gov/about-sba/information-other-languages.

providing help to America's entrepreneurs. It is our collective responsibility as public officials to assist and protect American small businesses, no matter the race or national origin of their owners.

According to the U.S. Census Bureau, over 1 in 5 Americans over the age of five years speak a language other than English at home,<sup>5</sup> and nearly 9 percent speak English less than "very well." Most (56.3 percent) Americans who speak non-English at home are immigrants<sup>7</sup> – a group with a higher entrepreneurship rate than domestic-born Americans. In other words, non-English speaking Americans own and operate a sizeable portion of America's Main Streets.

Title VI of the *Civil Rights Act of 1964* (Title VI) bars discrimination based on race or national origin in federally funded programs. Offering public services in just one or two languages can prevent eligible persons from receiving them just because they were born and raised in another country speaking another language. Federal agencies – dating back to the Nixon administration – have applied Title VI to language access, an application that the Supreme Court has recognized and upheld. In

In 2000, President Bill Clinton, citing Title VI, signed Executive Order (EO) 13166, which required agencies, including the SBA, to provide "meaningful access" to "persons who, as a result of national origin, are limited in their English proficiency." Furthermore, the *CARES Act*, which was signed by President Trump, requires the SBA to "provide the resources and services made available by the Administration to small business concerns in the 10 most commonly spoken languages, other than English, in the United States." The SBA has since provided services to LEP entrepreneurs, including through the use of the Spanish and "Information in other languages" webpages.<sup>14</sup>

While President Trump has issued EO 14224, which rescinds EO 13166, <sup>15</sup> EO 14224 explicitly states, "nothing in this order, however, requires or directs any change in the services provided by

<sup>&</sup>lt;sup>5</sup> S1601: Language Spoken at Home, U.S. CENSUS BUREAU (2024), https://data.census.gov/table/ACSST1Y2024.S1601?t=Language+Spoken+at+Home.

<sup>&</sup>lt;sup>6</sup> B16001: Language Spoken at Home by Ability to Speak English for the Population 5 Years and Over (2024), U.S. CENSUS BUREAU, https://data.census.gov/table/ACSDT1Y2024.B16001?t=Language+Spoken+at+Home.

<sup>&</sup>lt;sup>7</sup> B16005, Nativity by Language Spoken at Home by Ability to Speak English for the Population 5 Years and Over, U.S. CENSUS BUREAU (2024), https://data.census.gov/table/ACSDT1Y2024.B16005? t=Language+Spoken+at+Home.

<sup>&</sup>lt;sup>8</sup> Robert W. Fairlie, *Immigrant Entrepreneurs and Small Business Owners, and their Access to Financial Capital*, OFF. OF ADVOC. (May 2012), https://advocacy.sba.gov/wp-content/uploads/2012/05/Immigrant-Entrepreneurs-Financial-Capital-Full-Report.pdf (on file with the H. COMM. ON SMALL BUS.).

<sup>&</sup>lt;sup>9</sup> CONG. RSCH. SERV., IF13076, Overview of Language-Access Requirements for Federally Funded Programs and Federal Agencies (Aug. 1, 2025).

<sup>&</sup>lt;sup>10</sup> *Id*.

<sup>&</sup>lt;sup>11</sup> *Id*.

<sup>&</sup>lt;sup>12</sup> Exec. Order No. 13166, 65 Fed. Reg. 50121 (Aug. 16, 2020).

<sup>&</sup>lt;sup>13</sup> CARES Act, § 1111, 15 U.S.C. 1910 (2020).

<sup>&</sup>lt;sup>14</sup> E.g., U.S. GOV'T ACCOUNTABILITY OFF., GAO-10-91, Language Access: Selected Agencies Can Improve Services to Limited English Proficient Persons (Apr. 26, 2010); U.S. SMALL BUS. ADMIN., supra note 4. <sup>15</sup> Exec. Order No. 14224, 90 Fed. Reg. 11363 (Mar. 1, 2025).

any agency,"16 meaning that the SBA was not directed by the President in his EO to remove or restrict the webpage, or to diminish its services for LEP small business owners.

The removal of the Spanish language and "Information in other languages" webpages does not benefit the SBA in any meaningful way and impedes the ability of non-English-speaking entrepreneurs to find information about SBA services for which they are eligible. The removal also makes the already difficult task of launching and operating a small business more challenging, which is troubling given the man-made economic crisis imposed by President Trump's chaotic, unsound tariff policies.

We ask that the Spanish language and "Information in other languages" webpages to the SBA's website be restored and make the following informational requests below. Please respond to them by no later than Monday, January 5, 2026:

- 1. Many of the Spanish language webpages, as well as the "Information in other languages" webpage, were last edited in 2025, under President Trump, and the information and resources therein appeared to be current. Why were the webpages removed from the SBA's website?
  - Is the removal temporary or is the SBA no longer providing these services? If the removal is temporary, please outline the timeline for restoration.
- 2. What, if any, guidance has been issued to SBA employees regarding providing information in languages other English? Are there alternative resources available to which the SBA is now referring small business owners?
- 3. Who authorized the removal of the Spanish language and "Information in other languages" webpages from the SBA's website?
- 4. In making the decision to remove the Spanish language and "Information in other languages" webpages from the SBA's website, did you consider the impacts this might have on American small business owners with limited English proficiency (LEP)? Did you consider that the cost of hosting additional webpages on an existing website is de minimis?
- 5. Under the previous administration, the SBA's Office of Diversity, Inclusion, and Civil Rights (ODICR) ensured that individuals receiving services from SBA and SBA-funded programs are not subject to discrimination and provided information in English and other languages about language access.<sup>17</sup> We understand that ODICR has since been eliminated. Who is now responsible for preventing discrimination at the SBA and the

<sup>&</sup>lt;sup>16</sup> *Id*.

<sup>&</sup>lt;sup>17</sup> U.S. SMALL BUS. ADMIN., 2022 Equity Action Plan (Apr. 14, 2022).

programs it funds? Who is now responsible for providing information about language access?

If you have any questions about these requests, please contact Matt Low with the House Committee on Small Business's Democratic staff at (202) 225-4038.

Sincerely,

Nydia M. Velázquez

Ranking Member

Committee on Small Business

Grace Meng

**CAPAC** Chair

Adriano Espaillat

Chair

Congressional Hispanic

Caucus

Member of Congress

Ranking Member, Committee on Small Business and

Entrepreneurship

Vice Ranking Member

Committee on Small Business

Member of Congress

Member of Congress

Gilbert Ray Cisneros, Jr

Member of Congress

Kelly Modison

Member of Congress

George Latimer

Member of Congress

Derek T. Tran

Member of Congress

Member of Congress

Member of Congress

Member of Congress

Laggie Goollander Rasheda Flail Maggie Goodlander Rashida Tlaib Jan Schakowsky Member of Congress Member of Congress Member of Congress James R. Walkinshaw Gwen S. Moore John B. Larson Member of Congress Member of Congress Member of Congress Chrissy Houlahan Mary Gay Scanlon h W. Mannion Member of Congress Member of Congress Member of Congress Nanette Diaz Barragán Pramila Jayapal Member of Congress Member of Congress Member of Congress Frank Pallone, Jr. Eleanor Holmes Norton Member of Congress Member of Congress Member of Congress Jesús G. "Chuy" García Eric Swalwell

Janes tonles

Paul D. Tonko Member of Congress

Member of Congress

Mile Shonpon

Mike Thompson
Member of Congress

Member of Congress

Jasmine Crockett
Member of Congress

Member of Congress

Bornie Water Crlema Bonnie Watson Coleman Kevin Mullin Steven Horsford Member of Congress Member of Congress Member of Congress James P. McGovern Dan Goldman Member of Congress Member of Congress Member of Congress Robert J. Menendez Scott H. Peters Member of Congress Member of Congress Member of Congress Chell R Chellie Pingree Vicente Gonzalez Member of Congress Member of Congress Member of Congress Norma J. Torres Member of Congress Member of Congress Member of Congress Robert C. "Bobby" Scott Member of Congress Member of Congress Member of Congress

Deborah K. Ross

Member of Congress

Juan Vargas

Member of Congress

Laura Friedman Member of Congress Member of Congress

3 Wilson Frederica S. Wilson Member of Congress

Ted W. Lien St

Member of Congress

Robin L. Kelly Member of Congress

Ted W. Lieu Member of Congress

Shri Thanedar Member of Congress

**Dwight Evans** Member of Congress

Member of Congress

Raul Ruiz, M.D. Member of Congress

Salud Carbajal Member of Congress

Member of Congress

Member of Congress

Dina Titus

Member of Congress

Alexandria Ocasio-Cortez

Member of Congress

Pablo José Hernández Member of Congress

Josh Gottheimer Member of Congress Ilhan Omar Member of Congress Zoe Lofgren Member of Congress

ne Simon Vindman

ember of Congress

Jared Huffman Member of Congress

Adam Smith Member of Congress

Mazie K. Hirono Julia Brownley United States Senator Member of Congress Member of Congress Mark Takano Mike Levin Member of Congress Member of Congress Member of Congress Robert Garcia Member of Congress Member of Congress Member of Congress Valerie P. Foushee Susie Lee Member of Congress Stephen F. Lynch Greg Stanton Member of Congress Member of Congress Member of Congress

Member of Congress

William R. Keating

Member of Congress

Andrea Salinas Member of Congress Mark DeSaulnier

Member of Congress